



Jönköping Energi

Jönköping Energi is a Swedish energy company producing energy from solar, wind, water, and combined heat and power. Serving the Jönköping region, the company is committed to driving sustainable development for its customers and community.

Industry:
Energy

Number of Employees:
~350

Operating System:
Windows (100%)

Product:
Endpoint Privilege Management (EPM)



The Challenge

With around 350 employees across three sites and approximately 400 Windows endpoints, Jönköping Energi determined that too many users had permanent local admin rights, creating security and compliance exposure the team wasn't willing to leave unaddressed. The goal was to remove those rights while still giving users a way to elevate when their work required it, without impacting day-to-day productivity.

The Solution

After running a proof of concept, Jönköping Energi chose Admin By Request's EPM solution. The POC was decisive: it met every requirement they had for removing local admin rights from client computers, and nothing else they evaluated came close. Deployment was handled through their existing MDM system.

Packaging the client took around 5 to 10 minutes, most machines had the agent installed within 30 minutes, and any offline device received the client automatically on its next network connection. New computers were added to the standard installation chain from the start, and from the moment the agent installed, users were automatically removed from the local admin group with no manual cleanup required.

Initial configuration took a few hours of rule creation over the first six months, mostly for legacy software requiring elevated rights. Since then, new rules have been rare, and client updates are managed through the portal with new versions tested on a smaller group before rolling out to everyone else.



The Impact

Security improved immediately at installation. With permanent local admin rights gone, the attack surface on every endpoint shrank the moment the client was deployed. Users who need elevation can request it on demand, with sessions time-limited to 30 minutes rather than running indefinitely.

From a compliance standpoint, Admin By Request's EPM solution supports frameworks like ISO 27001, NIST, and CIS Controls through its enforcement of least privilege principles. Every elevation request is logged with full details: who, what, when, and why. That audit trail is available for export whenever it's needed for internal governance or external audits. The team also uses Admin By Request as an asset management tool, taking advantage of the hardware and software inventory data stored in the portal.

The impact on day-to-day productivity has been minimal. Elevating to local admin when needed takes a matter of seconds, and users have adapted without issue. IT staff have seen no meaningful increase in helpdesk load, and the administration overhead for managing the system itself is negligible.

Moving Forward

Jönköping Energi plans to continue running Admin By Request's EPM solution on all client computers as the organization grows. Looking ahead, they've expressed interest in remote access functionality integrated directly into the portal, reducing the need for separate tooling to manage endpoints remotely.

“

We wanted to get rid of all local administrators on our computers, primarily for security reasons, and ABR has solved that in a very simple and effective way. The administration of the system is also very straightforward and takes no noticeable time from our IT staff. ABR met all of our requirements for how we want a system like this to work.

”

 Admin By Request
ZERO TRUST PLATFORM

